

# DEPARTMENT OF STATE

## ELECTIONS-RELATED SUBJECT MATTER (03/17/2025)

*All phone numbers begin with 850-245-XXXX unless otherwise noted (DOS Staff: to transfer internally, use last four digits)*

**VOTER ASSISTANCE HOTLINE** ..... 1.866.308.6739 (toll-free)

**Hours:** Monday – Friday, 8 a.m. - 5 p.m. (EST) with extended hours for statewide elections (Book Closing/Election Day)

**VOTER/ELECTION FRAUD HOTLINE** ..... 1.877.868.3737

Election/Voter Fraud ..... [OECS@dos.fl.gov](mailto:OECS@dos.fl.gov); 6684

**COMMUNICATIONS OFFICE FOR DOS** ..... Gretl Plessinger, 6522; Ryan Ash, 6605

**FVRS ISSUES/CONNECTIVITY ISSUES** .....6164

**FOR AFTER HOURS ON CALL** ..... 850.766.4774

### MAIN EMAIL INBOXES

- **Division of Elections** ..... [DivElections@dos.fl.gov](mailto:DivElections@dos.fl.gov)
- **Bureau of Election Records** ..... [ElecRecords@dos.fl.gov](mailto:ElecRecords@dos.fl.gov)
- **Bureau of Voter Registration Services** ..... [BVRSHelp@dos.fl.gov](mailto:BVRSHelp@dos.fl.gov)
- **Bureau of Voting Systems Certification** ..... [DOS.VoteSys@dos.fl.gov](mailto:DOS.VoteSys@dos.fl.gov)
- **General Counsel's Office** ..... [DOS.GeneralCounsel@dos.fl.gov](mailto:DOS.GeneralCounsel@dos.fl.gov)
- **Office of Election Crimes and Security** ..... [OECS@dos.fl.gov](mailto:OECS@dos.fl.gov)

### DIVISION OF ELECTIONS

**DIVISION OF ELECTIONS MAIN LINE** .....6290

**Division Director, Maria Matthews, Esq.** ..... **6520**

**Assistant Division Director, Amber Marconnet** ..... 6224

**Executive Assistant, Hanna Black** ..... 6209

(BER) Bur./Elections Records..... <sup>(Interim POC)</sup> Malcolm Chellman, 6267	Administrative Asst. .... Deaundria Belson, 6297
<b>BERHelp Desk</b> ..... 6280	
(BVRS) Bur./Voter Registration Services..... <sup>Chief</sup> Gina McLeod, 6225	Administrative Asst. .... Shiela Key, 6122
(BVSC) Bur./Voting Systems Certification.. <sup>Chief</sup> Linda Hastings-Ard, 6114	Administrative Asst. ...., 6173
(DO) Fiscal Grants/Budget Section..... <sup>Finance Admin.</sup> Usha Putcha, 6190	

Address Confidentiality Program/Registered Voters.....	Gina McLeod, 6225	BVRS
Advisory Opinions, Requests.....	<a href="mailto:DivElections@dos.fl.gov">DivElections@dos.fl.gov</a>	DO
Appointments, Governor or Board.....	Chris Kimball, 6278	BER
Ballot layout/format.....	Zane Wood, 6123	BVSC
Ballot certification.....	Malcolm Chellman, 6267; Amber Marconnet, 6224	BER
Book Closing Reports.....	Tiffany Morley, 6765	DO
Budget: General Revenue/HAVA.....	Usha Putcha, 6190	DO
Campaign Reports, Audit.....	<a href="mailto:ElecRecords@dos.fl.gov">ElecRecords@dos.fl.gov</a> ; HELP DESK, 6280	BER
Campaign Reports, Failure to File/Fine.....	<a href="mailto:ElecRecords@dos.fl.gov">ElecRecords@dos.fl.gov</a> ; HELP DESK, 6280	BER
Candidates (Qualifying, Campaign Finance, Withdrawals/ Removals/Death).....	<a href="mailto:ElecRecords@dos.fl.gov">ElecRecords@dos.fl.gov</a> ; HELP DESK, 6280	BER
Canvass and Certification.....	Malcolm Chellman, 6267; Amber Marconnet, 6224	BER
Commissions/Oaths of Office.....	Chris Kimball, 6278	BER
Committees: ECOs and Political.....	<a href="mailto:ElecRecords@dos.fl.gov">ElecRecords@dos.fl.gov</a> ; HELP DESK, 6280	BER
Conduct of Election Reports.....	Zane Wood, 6123	BVSC
Constitutional Amendments/Initiative Petitions.....	Susan Bush, 6219	DO
Contact Information/Address/Email Lists Updates/Corrections for SOE offices.....	<a href="mailto:DivElections@dos.fl.gov">DivElections@dos.fl.gov</a>	DO
County List of Candidates.....	Malcolm Chellman, 6267; Amber Marconnet, 6224	BER

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Early Voting Statistical Reports & Vote-by-Mail Reports	<a href="mailto:CountyBallotReports@dos.fl.gov">CountyBallotReports@dos.fl.gov</a> ; JC Fishbough, 6257	BVRS
Early Voting Locations/Dates/Time Reports	<a href="mailto:DivElections@dos.fl.gov">DivElections@dos.fl.gov</a>	DO
Election Canvassing Commission	Malcolm Chellman, 6267; Amber Marconnet, 6224	BER
Election Night Mapping and Reporting	Tiffany Morley, 6765; Amber Marconnet, 6224	DO
Election Results, Current	Malcolm Chellman, 6267; Amber Marconnet, 6224	BER
Election Results, Historical	Amber Marconnet, 6224	DO
Election Results, XML	Kristy Maddox, 6230	BVSC
Electioneering Communications (ECOs)	<a href="mailto:ElecRecords@dos.fl.gov">ElecRecords@dos.fl.gov</a> ; HELP DESK, 6280	BER
Electronic Filing System Helpline	<a href="mailto:ElecRecords@dos.fl.gov">ElecRecords@dos.fl.gov</a> ; HELP DESK, 6280	BER
Florida Fish and Wildlife Commission (FFWC) - Voter Registration App Requests	HELP DESK, 855-779-5907	FFWC
Florida Voter Registration System (FVRS)	Gina McLeod, 6225	BVRS
Grant Apps/Financial Reports: HAVA Fed Funds-Election Security	<a href="mailto:DOEGrants@dos.fl.gov">DOEGrants@dos.fl.gov</a> ; Usha Putcha, 6190	DO
Independent Expenditures	<a href="mailto:ElecRecords@dos.fl.gov">ElecRecords@dos.fl.gov</a> ; HELP DESK, 6280	BER
Initiative Petitions/Constitutional Amendments	Susan Bush, 6219	DO
List Maintenance:		
• Aged Reports	Shiela Key, 6122	BVRS
• Cancellation Reports, in state/out-of-state (OOS)	Octavia Franklin 6156	BVRS
• Certification of Address List Maintenance Activities (DS-DE 117)	Shiela Key, 6122	BVRS
• Certification of Eligibility Records Maintenance (DS-DE 118)	Shiela Key, 6122	BVRS
• County Match (except noncitizen)	<a href="mailto:CountyMatch@dos.fl.gov">CountyMatch@dos.fl.gov</a>	BVRS
• Court Records	Jason Merrick, 6121	BVRS
• Deceased	Octavia Franklin 6156	BVRS
• Felon Case Files, federal	Jason Merrick, 6121	BVRS
• Felon Case Files, state	Jason Merrick, 6121; Alexia Allen, 6747; Gabrielle Gedeon, 6102	BVRS
• Mental Incapacity Case Files	Terry Raines, 6567	BVRS
• Noncitizen Case Files including county match	Maria Matthews, 6520; Tiffany Morley, 6765	BVRS
• Revocations (driver licenses; state identification cards)	Gina McLeod, 6225	BVRS
• Special Projects	(Interim POC) Gina McLeod, 6225	BVRS
Logic and Accuracy Testing	Cathy Cook, 6242	BVSC
Mail	ELECTION RECORDS, 6200	BER
Mail Ballot Elections Requests	<a href="mailto:DivElections@dos.fl.gov">DivElections@dos.fl.gov</a>	DO
Matching Funds (Public Campaign)	Malcolm Chellman, 6267; Amber Marconnet, 6224	BER
Minority Reports (Ch. 760, FS)	Chris Kimball, 6278	BER
Minimum Security Procedures (County)	Mary Ann Monroe, 6768	BVSC
Notice of General Election	Malcolm Chellman, 6267; Amber Marconnet, 6224	BER
National Voter Registration Act (NVRA)	see Cancellations; List Maintenance; Voter Registration Agencies	BVRS
Office Accounts	<a href="mailto:ElecRecords@dos.fl.gov">ElecRecords@dos.fl.gov</a> ; HELP DESK, 6280	BER
Overvotes/Undervotes Report	Cathy Cook, 6242; Jim Halter, 6215	BVSC
Online Voter Registration (OVR) ( <a href="http://RegisterToVoteFlorida.gov">RegisterToVoteFlorida.gov</a> )	<a href="mailto:OVRSupport@dos.fl.gov">OVRSupport@dos.fl.gov</a>	BVRS
Paid Petition Circulators: Registration Process	Susan Bush, 6219	DO
Petition Process, Candidates	<a href="mailto:ElecRecords@dos.fl.gov">ElecRecords@dos.fl.gov</a> ; HELP DESK, 6280	BER
Political Committees	<a href="mailto:ElecRecords@dos.fl.gov">ElecRecords@dos.fl.gov</a> ; HELP DESK, 6280	BER
Political Parties	Malcolm Chellman, 6267	BER

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Post-Election Voting System Audits.....	<a href="mailto:DOS.VoteSys@dos.fl.gov">DOS.VoteSys@dos.fl.gov</a> ; Zane Wood, 6123	BVSC
Precinct or Polling Place Changes.....	Susan Bush, 6219	DO
Precinct-Level Election Results and Recount Files.....	Kristy Maddox, 6230; Linda Hastings-Ard, 6114	BVSC
Public Records and Requests (external).....	See also GC - <a href="mailto:PublicRecords@dos.fl.gov">PublicRecords@dos.fl.gov</a> – Jose Barreiros, 6507	GC
Publications, Bureau of Election Records.....	Malcolm Chellman, 6267; Amber Marconnet, 6224	BER
Publications, Division.....	Maria Matthews, 6520	DO
Purchasing.....	Usha Putcha, 6190	DO
Qualifying, Candidate.....	<a href="mailto:ElecRecords@dos.fl.gov">ElecRecords@dos.fl.gov</a> ; HELP DESK, 6280	BER
Request to Destroy Unused Election Materials.....	<a href="mailto:DivElections@dos.fl.gov">DivElections@dos.fl.gov</a>	DO
Rules.....	Maria Matthews, 6520	DO
SOE Portal; File Transfer Utility Issues.....	Amber Marconnet, 6224	DO
SOE Special Qualification Salary: Testing; certification; continuing education.....	Maria Matthews, 6520	DO
Supervisor of Elections Seals.....	Malcolm Chellman, 6267; Amber Marconnet, 6224	BER
Special Election Reimbursement.....	Usha Putcha, 6190	DO
Suspension/Reinstatement/Removal of Officers.....	Chris Kimball, 6278	BER
Telephone Solicitations.....	<a href="mailto:ElecRecords@dos.fl.gov">ElecRecords@dos.fl.gov</a> ; HELP DESK, 6280	BER
Testimonials.....	Malcolm Chellman, 6267; Amber Marconnet, 6224	BER
Third-Party Voter Registration Organizations.....	<a href="mailto:3PVRO@dos.fl.gov">3PVRO@dos.fl.gov</a> ; Tiffany Morley; 6765	BVRS
UOCAVA (absent stateside military and overseas military/civilians).....	<a href="mailto:BVRSHelp@dos.fl.gov">BVRSHelp@dos.fl.gov</a>	BVRS
UOCAVA (legal interpretation).....	<a href="mailto:DivElections@dos.fl.gov">DivElections@dos.fl.gov</a> ; <a href="mailto:DOS.GeneralCounsel@dos.fl.gov">DOS.GeneralCounsel@dos.fl.gov</a>	DO
Vote-by-Mail Ballot/Early Voting Reports (statewide access).....	<a href="mailto:CountyBallotReports@dos.fl.gov">CountyBallotReports@dos.fl.gov</a> ; JC Fishbough, 6257	BVRS
<b>Voter Assistance Hotline.....</b>	<b>1-866-308-6739</b>	<b>BVRS</b>
Voter Education Survey.....	Usha Putcha 6190	DO
Voter Extract File CD.....	<a href="mailto:VoterExtract@dos.fl.gov">VoterExtract@dos.fl.gov</a> ; Susan Bush, 6219	DO
Voter Registration.....	<a href="mailto:BVRSHelp@dos.fl.gov">BVRSHelp@dos.fl.gov</a>	BVRS
• HSMV Verifications/Suspense.....	Octavia Franklin 6156	BVRS
• Online Voter Registration (OVR).....	<a href="http://RegisterToVoteFlorida.gov">RegisterToVoteFlorida.gov</a> ; <a href="mailto:OVRSupport@dos.fl.gov">OVRSupport@dos.fl.gov</a>	BVRS
• Paper Application Orders.....	<a href="mailto:VRA.Reporting@dos.fl.gov">VRA.Reporting@dos.fl.gov</a> ; Terri Schroeder, 6213	BVRS
• Statistics.....	Tiffany Morley, 6765	BVRS
• Voter Lookup.....	<a href="mailto:BVRSHelp@dos.fl.gov">BVRSHelp@dos.fl.gov</a>	BVRS
Voter Registration Agencies: Reports (NVRA).....	<a href="mailto:VRA.Reporting@dos.fl.gov">VRA.Reporting@dos.fl.gov</a> ; Terri Schroeder, 6213	BVRS
Voting Systems and Peripherals.....	<a href="mailto:DOS.VoteSys@dos.fl.gov">DOS.VoteSys@dos.fl.gov</a>	BVSC
• Acquisition.....	Mary Ann Monroe, 6768; Jim Halter, 6215	BVSC
• Certification and Peripheral Approvals.....	Zane Wood, 6123; Cathy Cook, 6242	BVSC
Website, Division.....	<a href="mailto:DivElections@dos.fl.gov">DivElections@dos.fl.gov</a>	DO

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### LEGAL AFFAIRS AND ELECTION INTEGRITY (LAEI)

Deputy Secretary, Brad McVay, Esq. .... 6536

#### OFFICE OF GENERAL COUNSEL

DOS.GeneralCounsel@dos.fl.gov

General Counsel, Joseph Van de Bogart ..... 6536

Chief Deputy General Counsel, Ashley Davis ..... 6536

Deputy General Counsel, Jon Morris (Public records relating to elections) ..... 6536

Assistant General Counsel, Genevieve McNalis ..... 6536

Assistant General Counsel, Jillian Pratt ..... 6536

#### ELECTION LAW AREAS COVERED: [Chapters 97-106](#), F.S.

- Campaign reports
- Candidates/Qualifying
- Elections
- List maintenance
- Political entities
- Registration
- Results reporting
- Violations
- Voting/Voting systems and peripherals, etc.

#### OTHER LEGAL-RELATED AREAS COVERED:

- Advisory Opinions (including Advisory Opinions for voting rights after felony conviction)
- Directives
- Help America Vote Act (HAVA)
- National Voter Registration Act (NVRA)
- Public records issues relating to elections
- Uniformed Overseas Citizens Absentee Voting Act (UOCAVA)

PUBLIC RECORDS QUESTIONS ..... [PublicRecords@dos.fl.gov](mailto:PublicRecords@dos.fl.gov)

#### OFFICE OF ELECTION CRIMES AND SECURITY (OECS)

OECS@dos.fl.gov

Director, Andrew Darlington, Esq. .... 6684

Administrative Assistant ..... 6126

- Voter/Election fraud and integrity, Initiative Petition Fraud, Candidate Petition Fraud, 3PVRO Fraud, Voter Fraud Complaints – Paid petition circulator, 3PVRO